

## **NORTONLIFELOCK PROMOTION –\$30 REBATE OFFER (NEW ZEALAND)**

**May 25, 2020 – July 14, 2020 (inclusive)**

**Claims close: July 14, 2020**

### **Participation**

1. Information on how to claim the \$30 Norton Rebate Offer (the "Offer") and details of the Offer form part of these Terms and Conditions. Participation in this promotion is deemed acceptance of these Terms and Conditions.
2. The Offer is open to New Zealand residents only. Employees of NortonLifeLock and their immediate families, resellers of NortonLifeLock products including retailer staff, agencies or anyone connected with the administration of the promotion are ineligible.
3. The Promoter reserves the right at any time, in its absolute discretion, to:
  - a. to verify the validity of claims and claimants (including a claimant's identity and place of residence)
  - b. disqualify any claimant who submits a claim that is not in accordance with these Terms and Conditions or who tampers with the process.
  - c. reject any claim found to be abusing or tampering with the operation of the Promotion or entering using fraudulent means, or who the Promoter believes to have acted in breach of these Terms and Conditions;
  - d. reject any claim submitted using fraudulent or incomplete information including but not limited to: false or incomplete names and disposable email addresses.

Failure by the Promoter to enforce any of its rights at any stage does not constitute a waiver of those rights.

### **Offer**

4. The Offer is only valid for any full-version pack or Attach offer of Norton 360 Premium 5 Devices (1 year or 2 year) or Norton 360 Premium 10 Devices (1 year) purchased from participating New Zealand retail stores only between May 25, 2020 and July 14, 2020 inclusive. The Offer is not valid in conjunction with any other rebate or bonus offer(s). For the avoidance of doubt, The Offer is not valid for, Not For Resale, academic or upgrade purchases or site licences,
5. The Offer is not valid in addition to a full money-back refund under NortonLifeLock's 60 day money-back guarantee. If the Offer has been claimed prior to receiving a full money-back refund, the money-back refund will be the full price paid less the value of the rebate.
6. Limit of one rebate claim per valid full-version product purchased, up to a maximum of one (1) rebate claim per person, and three (3) per household or registered business address. Claimants must retain their original purchase receipt(s) and product packaging for all claims as proof of purchase. Failure to produce the proof of purchase for all claims when requested may, in the absolute discretion of the Promoter, result in invalidation of all of a claimant's claims and forfeiture of any right to an Offer.
7. The Offer is claimable via online redemption to NortonLifeLock via the <https://www.norton.com/anz/cashbacks> website. No postal claim option is available. Multiple claims cannot be made for a single valid purchase. The Offer is not transferable or exchangeable.
8. To claim the Offer online from NortonLifeLock, the claimant must first install and activate their purchased Norton product with NortonLifeLock after 6:30am AET on May 25, 2020 and before 11:59pm AWST July 14, 2020 to enable automatic validation of their claim. Claims after July 14, 2020 will be deemed waived by claimants. The claimant must then visit the <https://www.norton.com/anz/cashbacks> site, and follow the instructions to enter a claim via the NortonLifeLock Online Redemption Centre. Online claims will be accepted until 11:59pm AWST on July 14, 2020. If Claimant wants to bridge existing subscription and new subscription, the Claimant must still install and activate their purchased Norton product, claim the Offer, and then contact Norton Support to assist to bridge the two subscriptions.
9. Every valid claim will receive a \$30 rebate in the form of an EFT deposit into their nominated local bank account for the purchase of a full – version pack or Attach Offer Norton Mobile Security 5 Devices (1 year or 2 year) or

Norton 360 Premium 10 Devices (1 year). Claimants should allow up to two weeks from receipt of their claim by NortonLifeLock for delivery of their rebate by email. Rebate amount will be in the currency of the country of purchase, (i.e. New Zealand Dollars for a purchase in New Zealand). For the avoidance of doubt in the event that the email address is provided by Claimant in error or is incomplete, NortonLifeLock will not be able to reverse the eGift Card or to retransfer funds back to the Claimant.

10. Claimants will be notified by email if the Promoter requires additional information or supporting documentation for their claim.

## General

11. Any cost associated with accessing the promotional website is the claimant's responsibility. The use of any automated software or any other mechanical or electronic means that allows a claimant to automatically claim repeatedly is prohibited and will render all claims submitted by that claimant invalid.
12. All claims remain the property of the Promoter. The Promoter collects claimants' personal information in order to conduct the promotion. If the information requested is not provided, the claimant may not participate in the promotion. By participating in this promotion, unless otherwise advised by the claimant, claimant consents to their information being entered into a database and used by NortonLifeLock for future promotional, marketing and publicity purposes and will be stored at our office and handled in accordance with NortonLifeLock's Privacy Policy, a copy of which is available on NortonLifeLock's public website:  
<https://www.nortonlifelock.com/privacy/norton-privacy-english>
13. If this promotion is interfered with in any way or is not capable of being conducted as reasonably anticipated for any reason beyond the reasonable control of the Promoter, the Promoter reserves the right, in its sole discretion, to the fullest extent permitted by law (a) to disqualify any claimant; or (b) to modify, suspend, terminate or cancel the promotion, as appropriate.
14. Nothing in these Terms and Conditions limit, exclude or modify or purports to limit, exclude or modify the statutory consumer guarantees as provided under the Competition and Consumer Act 2010 (Cth.), as well as any other implied warranties under the ASIC Act or similar consumer protection laws in the State and Territories of Australia ("Non-Excludable Guarantees"). Except for any liability that cannot by law be excluded, including the Non-Excludable Guarantees, the Promoter (including its respective officers, employees and agents) excludes all liability (including negligence), for any personal injury; or any loss or damage (including loss of opportunity); whether direct, indirect, special or consequential, arising in any way out of the Offer.
15. Except for any liability that cannot be excluded by law, including the Non-Excludable Guarantees, the Promoter (including its officers, employees and agents) excludes all liability (including negligence), for any personal injury; or any loss or damage (including loss of opportunity; whether direct, indirect, special or consequential, arising in any way out of the following: (a) any technical difficulties or equipment malfunction (whether or not under the Promoter's control); (b) any theft, unauthorised access or third party interference; (c) any claim that is late, lost, altered, damaged or misdirected (whether or not after their receipt by the Promoter) due to any reason beyond the reasonable control of the Promoter; (d) any variation in Offer value to that stated in these Terms and Conditions; or (e) the Offer.
16. The Promoter (Promoter) is NortonLifeLock (Australia) Pty Ltd, ABN 59 085 397 100, PO Box N269 Grosvenor Place, Sydney 1220 NSW Australia.
17. Norton, NortonLifeLock, the Checkmark Logo, and Norton 360 are all trademarks or registered trademarks of NortonLifeLock or its affiliates in the U.S. and other countries. Other logos, brands and products are the trademarks of their respective holder(s).