130mm

93mm

poppi

FACE & NECK FIRMING TOOL

Instruction Manual

Model: EA020012

Before operating this product, please read these instructions completely and save this manual for future use.

Face & Neck Firming Tool: Introduction

This product combines variable colour LED light and gentle vibration, at varying frequencies to support a refreshed, radiant-looking complexion.

* Vibration: Utilises gentle vibration technology to help remove surface dirt and impurities, improve the appearance of skin texture and tone, and promote a brighter, more radiant complexion. It also helps enhance the appearance of skin firmness and supports a smoother, more youthful-looking neckline. Designed for use with your favorite serum or cream, it encourages better absorption while delivering a relaxing, spa-like experience.

Product modes

3 LED Light Modes to Cleanse and refresh skin appearance.

* **Red LED light mode** helps enhance the appearance of firmness and promote a youthful-looking glow.* Ideal for use as part of your anti-aging skincare routine, red light supports the look of smoother, revitalised skin.
* **Blue LED light mode** helps refresh and balance the look of skin, especially in areas prone to excess oil.* Use to support a visibly clearer, more refined complexion. In this mode, the head additionally heats up to provide soothing warmth, assist with circulation and promote a refreshed, healthy looking complexion.
* **Green LED light mode** helps clean and calm the appearance of skin and promote a more even-looking tone. Perfect for adding a soothing step to your skincare routine.

Product overview

Operation:

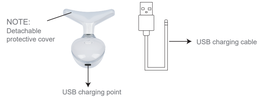
(1) Apply makeup remover or other cleansing lotions onto the skin equably (neck firming tool body is not waterproof, please don't directly spray water on it).
(2) Press and hold the on/off mode button for about 1 second to switch on and enter the "Green LED / CLEAN" mode (accompanied with green light).
(3) Subsequent presses of the on/off mode button will step through the 3 different modes (Green / Red / Blue), select your desired mode.
(4) Place the tool head onto the face or neck and move gently across the skin.
NOTE: The vibration function activates automatically upon contact with skin.
(5) To switch off, press and hold the on/off button.

Recommended Application Method

1. Lift up from chin to cheek
2. Lift up from cheek to outer corner of the eye
3. Lift up from neck to chin
4. Lift up from forehead to hairline

Charging:

Connect the USB-C end of the charging cable (smaller plug) to the charging socket, then connect the USB-A plug (other end) to a suitable USB socket outlet (power adapter / computer outlet etc having a rating of 5V DC 1A).
Charging time will vary depending on battery status, but will typically take around 2-3 hours to fully charge. Under the charging state, a red battery symbol indicator will flash on the display, it will stop flashing when the straightener is fully charged.
Do not leave connected to the charger for longer than necessary and no greater than 5 hours. Disconnect the cable at both ends.



Safety Precautions

· Consult a physician before use if you have any skin conditions, are pregnant, or are under medical treatment for the neck or face.
· Do not use on broken, irritated, or infected skin (e.g., rashes, cuts, eczema, sunburn).
· Do not use of skin that has recently undergone plastic surgery, chemical peels, laser treatments, or cosmetic injections (unless cleared by a professional).
· Not suitable for: Individuals with pacemakers, metal implants, or electronic medical devices, people with photosensitivity or a history of epilepsy.
· Not recommended for use by Children under the age of 16.
· Use the device only as directed by the manufacturer.
· Do not immerse in water or use in wet environments like showers or baths.
· Keep the device away from extreme heat, direct sunlight, or moisture.
· Turn off when not in use.

Red Light Mode

· Avoid prolonged exposure in one spot to prevent overheating.
· Do not use if you are sensitive to infrared or red LED light.
· Keep eyes closed or covered if light is near the face to prevent discomfort or strain.

Blue Light Mode

· Avoid using blue light near or directly on the eyes, as it may cause irritation.
· Do not use if you are taking photosensitising medications (e.g., some acne treatments, antibiotics).
· Limit use to recommended durations (e.g., 3–5 minutes per area) to prevent overexposure.

Green Light Mode

· May be gentler, but still avoid using over inflamed or reactive skin.
· Stop use if redness or irritation develops after application.

Warnings for Tool Use:

· Ensure skin is clean and dry before use.
· Do not use while charging .
· Remove all jewelry or metal accessories from the neck area.
· Remove metal jewelery or accessories from the neck area to avoid interference.
· Perform a patch test on a small area before first use, especially if you have sensitive skin.
· Avoid looking directly into LED lights
· Never use the device near the eyeballs or over closed eyelids.
· **Disclaimer:** This device is intended for cosmetic use only and is not a medical device. It is not designed to diagnose, treat, cure, or prevent any disease or medical condition. Results may vary based on skin type and individual use.
· Always follow manufacturer guidelines and discontinue use if irritation, discomfort, or an allergic reaction occurs.

Product Parameters

Product name	Face and Neck Firming Tool
Product model No.	EA020012
Charging voltage	5V ⎓ 1A
Rated power	2.5W
Battery model No.	602040
Battery parameter	3.7V ⎓ 400mAh
Charging time	2-3 Hours
Product size	89*47*120MM
Working time	It will automatically shut off after 5 minutes .

poppi

Warranty

We pride ourselves on producing a range
of quality home appliances that are both packed with features,
and completely reliable. We are so confident in our products,
we back them up with a one year warranty when accompanied by
the original receipt.
Now you too can relax knowing that you are covered.
Customer Helpline NZ: 0800 422 274
IM Version 1.0 – April,2025