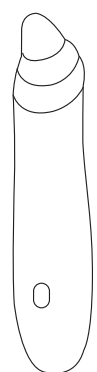


# poppi

## PORE CLEANER



**INSTRUCTION MANUAL**  
Model: BA17102

Before operating this pore cleaner, please read these instructions completely and save this manual for future use.

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**SAFETY INSTRUCTIONS**

To ensure correct operation of this device, please read this instruction manual carefully before using the device and keep it for further reference.

**WARNING!**

- This device is not a toy, keep out of reach of children.
- Please ensure the product is not damaged before use. Do not use if there is any damage.
- Please keep the USB cable and the device charging port clean and dry.
- IMPORTANT! Do not use the device while charging.**
- IMPORTANT! The following persons should not use this device: persons with allergies; persons with facial nerve disorders; persons who have fractures or implants with metal, silicone, or plastic; persons with open wounds, chapped or swollen skin on the area of use; persons with severe skin diseases on the face, etc. If unsure, please seek medical advice prior to use of this product.**
- This device is not intended for use by persons (including children) with reduced physical, sensory or mental capabilities, or lack of experience and knowledge, unless they have been given supervision or instruction concerning the use of the device by a person responsible for their safety.
- Immediately stop using the device and consult a doctor if you feel any discomfort.
- Keep the device out of reach of children.
- Regularly clean the device and the accessories to extend its lifetime.
- For hygiene reasons, do not share the same device with others.
- Do not attempt to disassemble, repair or modify the device by yourself to avoid accidents.
- Remove any jewelry/accessories and tie your hair when using the device, to prevent hair and jewelry from interfering with the device.
- This device has a lithium battery. Do not place or store the device for long periods in hot or humid environment. If you do not intend to use the device for a long time, store it after it is fully charged. Do not throw the device into a fire or put it in the general household waste. Please dispose of the device responsibly at your local recycling facility.

**WARNING:** For electrical safety, before charging the product make sure your hands are dry.

**SPECIFICATIONS**

Input: 5V  $\overline{\text{---}}$  A

Type of Battery: Li-Ion 3.7V 400mAh

Charging time: approx. 2hrs

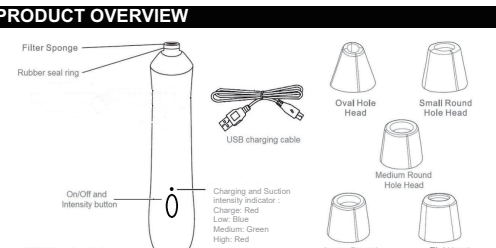
Operating time: 1.5hr

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90mm

**PRODUCT OVERVIEW**



**CHARGING THE DEVICE**

Charge the device before use.

- Please charge the device for 2 hours before first use to extend the battery life.
- Make sure the device is turned OFF.
- Insert the USB cable into the USB charging port, then connected the USB charging cable into a USB power source (DC 5V 1000mA power source).
- While charging, the charging indicator lights up red. When the battery is fully charged, the light will indicate green.
- Charging the device takes approximately 2 hours. When the battery is fully charged, the device can be used continuously for approximately 1.5 hours.

**HOW TO USE**


- We recommend you use it when your pores are enlarged such as after taking bath or hot shower, etc.
- Cleaning 1 or 2 times a week is recommended.
- Remove any make-up from your face, leaving your skin bare.
- IMPORTANT! Never use the appliance on skin coated with cleansing lotion or facial soap.**

Note: Please note it is normal that your skin might get red after using the pore cleaner. The temporary redness will gradually recover within a few hours. Depending on your skin type. If the redness stays more than 3 days, please seek medical advice.

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127.3mm



1. Choose a suitable suction head and clean it with alcohol swabs.

2. Steam your face with warm towel or use blackhead removing liquid to enlarge the pores.

3. Dry your face and hand thoroughly before using this device.

4. Press the On/Off button, the cleaner will operate a low intensity level as default. Press On/Off button again to adjust intensity level.

5. Test on back of your hand for a few seconds before applying on your face.

6. Move the device over your face in the directions as shown, the blackheads will be sucked out.

7. DO NOT focus on any one spot for more than 2-3 seconds. The whole cleaning process should not take more than 2 minutes.

8. Switch OFF the device and rinse your face with facial cleanser.

9. Use a cool towel or cold water to restore the skin. For the best effect, use moisturising lotion or any other skin conditioner to keep your face sufficiently moisturised.

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**AFTER USING THE PORE CLEANER**

Before and after each single use, please clean the device body and the suction head to ensure best performance from the device.

- Turn OFF device before you start cleaning.
- Clean the head of device under running water and dry it with a clean cloth. You can also clean the surface of the device with a clean slightly wet cloth.
- Clean the suction cups with alcohol swabs. Taking particular care to thoroughly wipe the insides of the suction cups.
- Dry the device in a well-ventilated place. Do not dry it in direct sunlight.
- Do not use alcohol, steel wool, abrasive cleansers, chemicals or corrosive liquids to clean the body of the device.
- Do not use lubricants, detergents, polishing agents, or air fresheners on this device.

**Replace filter sponge**

The filter sponge needs to be replaced when it becomes yellow or appears black. Please note you do not need to replace them every time.

- Detach the suction head attachment.
- Remove the inner flange (gently pull outwards).
- Use tweezers to take out the filter sponge and replace it with a new one. (a pack of filter sponge is supplied with the device)
- Replace the flange and the suction head.

**BATTERY DISPOSAL**

If the Pore Cleaner is to be disposed, please take to a suitable electronic waste recycling facility. Check with your local council for further details and do not dispose with normal household waste.


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**TROUBLESHOOTING**

Problem	Possible Cause	Solution
The device does not work properly.	The battery is running low or out of power.	Charge the device for 2 hours.
Abnormal Noise.	The suction head or flange is not installed correctly.	Turn OFF the device and install the suction head correctly.
The charging indicator does not light up.	The USB cable is not plugged correctly.	Insert the USB cable correctly into a suitable USB power source.
Poor suction.	Check the sponge has been replaced check if the rubber seals (inlet head) are damaged.	Replace sponge or replace rubber seal rings.

Note: If the device still does not work properly after going through the above solutions, please stop using the device and contact customer service for a replacement or refund.



Read the manual. It will help you get the most out of your product. (Still have questions? Call After Sales Support 0800 422 274)

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**Warranty**

We pride ourselves on producing a range of quality home appliances that are both packed with features, and completely reliable. We are so confident in our products, we back them up with a one year warranty when accompanied by proof of purchase.

Now you too can relax, knowing that you are covered. Customer Helpline NZ: 0800 422 274  
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