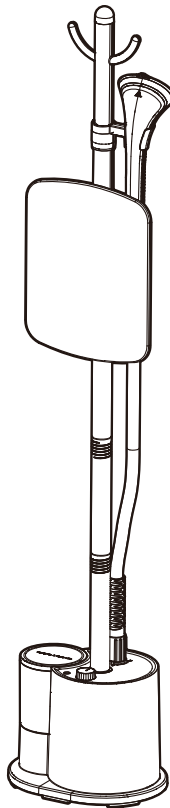


living & co.

USER MANUAL

GARMENT STEAMER

Model: SRO8324



***PLEASE READ AND SAVE THESE
INSTRUCTIONS FOR FUTURE REFERENCE***

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SAFETY INSTRUCTIONS

SAFETY CAUTIONS

Before use, please read the Safety Cautions completely, and use the appliance in accordance with the requirements to avoid any damage to persons or properties.

CAUTION

-  • To prevent the hose from forming a U-shape, always place the steamer on the floor to ensure that the hose is straight. If you hear an excessive croaking sound or if the steam output is irregular, lift the steamer head from time to time to straighten the hose. This allows any condensation to flow back into the water tank.
- After use, please turn off the switch, and pull out the plug. When draining water or cleaning, be sure to switch off and allow the garment steamer to cool down for at least 10min to avoid risk of scalding by hot water.
-  • When moving the appliance, hold the appliance body. Never drag the appliance by pulling the power cord.
- Never immerse the appliance in water or any other liquid, never rinse it under the tap.
-  • To store the appliance, make sure that the garment steamer has cooled down, and water has been discharged from the machine.

SAFETY INSTRUCTIONS

⚠ CAUTION

-  • The steamer is not to be used if it has been dropped, if there are visible signs of damage or if it is leaking.

⚠ WARNING

-  • Never use this appliance for any purpose other than ironing clothes.
-  • Never use other high-power electric appliances on the same socket to avoid overload of circuits.
-  • Never dismantle this appliance on your own. Only qualified service personnel shall dismantle or repair the appliance, otherwise there may be a risk of fire, electric shock or personal injury.
-  • Before switching on the garment steamer, please check the plug and power cord carefully, and in case of damage, do not use. Replacement must be conducted by the manufacturer or qualified service personnel.
- Before inserting or pulling out the plug, be sure to switch off the appliance.
- When inserting or pulling out the plug, hold the plug body and never pull the power cord or operate with a wet hand.
- The use of filtered or distilled water is strongly recommended. Never fill the tank with hot water or add corrosive cleaning agents.

SAFETY INSTRUCTIONS

⚠ WARNING



- Before operation of the garment steamer, make sure that the supporting surface is even and stable to prevent the garment steamer from overturning or water from overflowing.
- Never attempt to operate with an empty water tank.

- Before adding water, be sure to switch off first.



- Never put perfume, vinegar, detergents or other chemicals into the water tank. Otherwise, they will stain the clothes and damage the garment steamer.



- The product must be placed beyond the reach of small children, babies or the disabled to prevent any danger such as electric shock or burns. During operation of the garment steamer, the user shall not leave it unattended.
- When the garment steamer is operating, prevent the danger arising from steam splashing, do not position the spray nozzle towards people to avoid scalding.
- When the garment steamer is operating, the steam outlet nozzle will become very hot. Take care not to directly contact.
- When the garment steamer is operating, it will produce high temperature steam which may cause deformation and discoloration of cloths with poor heat resistance (such as fur clothing). In this case, avoid use. If in doubt check garment labeling.
- When the garment steamer is operating, never have the power cord in touch with hot surfaces of the appliance, such as the steam outlet wand.
- When the garment steamer is operating, never bend or wind the steam outlet hose.

SAFETY INSTRUCTIONS

⚠ WARNING



- When the garment steamer is operating, never attempt to directly contact the steam outlet. Do not attempt to fit external attachments, restrict or block the outlet.
- Keep the garment steamer and its cord out of reach of children less than 8 years of age when it is energized or cooling down.



- Care should be taken when using the appliance due to the emission of steam.
- If the supply cord is damaged, it must be replaced by manufacturer or its service agent or a similarly qualified person in order to avoid a hazard.

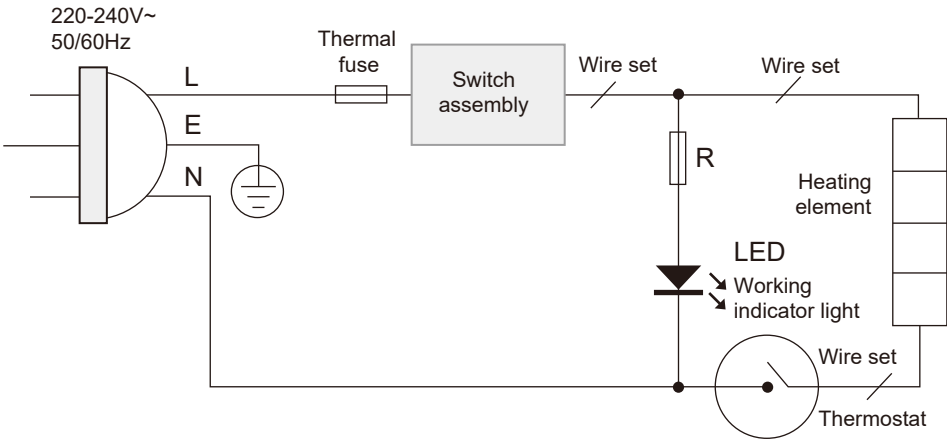


- This appliance is not intended for use by persons (including children) with reduced physical, sensory or mental capabilities, or lack of experience and knowledge, unless they have been given supervision or instruction concerning use of the appliance by a person responsible for their safety.
- Children should be supervised to ensure that they do not play with the appliance.

SPECIFICATIONS

Product Model	SRO8324
Voltage	220-240V~
Frequency	50/60Hz
Power	1800-2140W

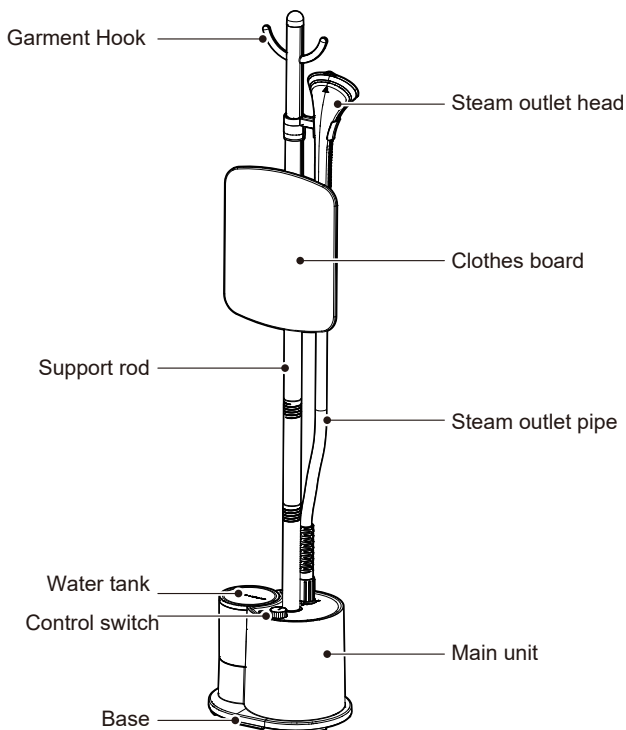
Electrical Diagram



PRODUCT OVERVIEW

Part Names

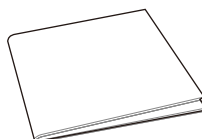
Note: The maximum load of the single-side hook of the support rod is 2kg.



Part List



Glove
(anti-scalding) x1

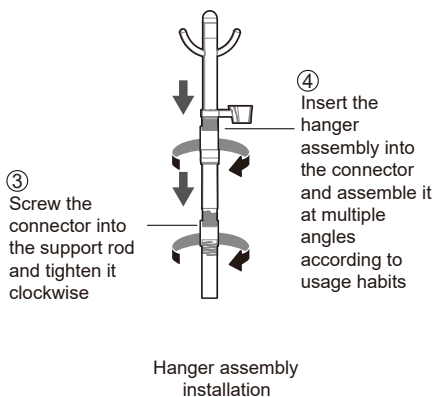
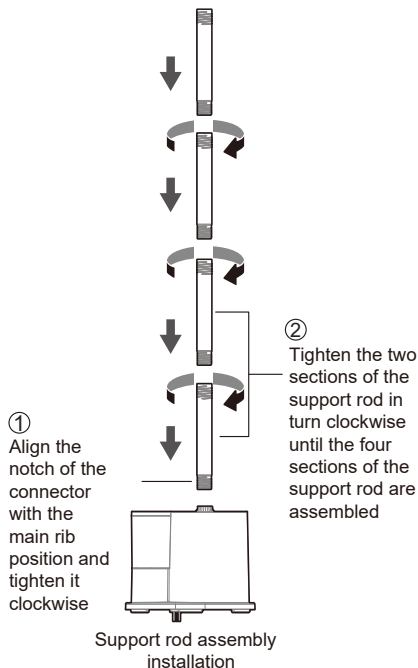


User Manual x1

ASSEMBLY INSTRUCTIONS

Assembly of support rod and hanger

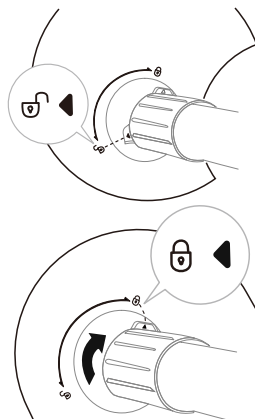
As shown in the figure below, install the four sections of support rods in sequence, and adjust the height by splicing different numbers of support rods.



Steam pipe installation

1 Align the boss mark of the steam pipe fixing piece with the “” mark and insert it to the bottom

2 Rotate the steam pipe fixing piece clockwise, and lock it by aligning the boss with the “” mark.

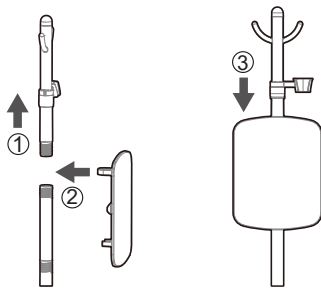


ASSEMBLY INSTRUCTIONS

Clothes board assembly installation

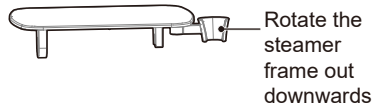
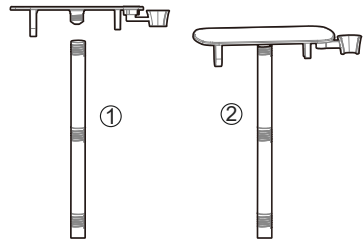
Hanging Mode

- ① First, unscrew the hanger assembly from the support rod.
- ② Then hang the clothes board assembly on the support rod.
- ③ After the clothes board assembly is adjusted to the appropriate position, install the hanger assembly back on the support rod and press the clothes board to fix it.
- ④ Note that the clothes board steamer head frame faces right, otherwise it will interfere when installing the clothes board.



Flat Mode

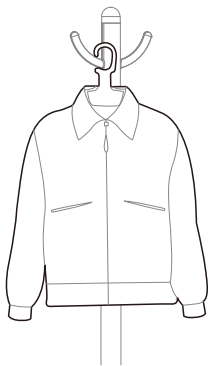
- ① Disassemble 1~3 sections of the support rod and adjust them to the appropriate height.
- ② Then align the interface thread at the bottom of the clothes board assembly with the top hole of the support rod and tighten it.
- ③ Note that the steamer head frame on the back of the clothes board faces downward to facilitate the placement of the steamer head.



OPERATION INSTRUCTIONS

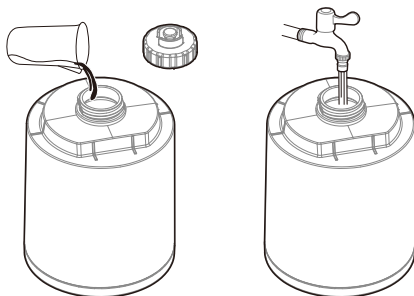
Preparation

1 Hang the clothes to be ironed. The maximum load on one side of the hook is 2kg.

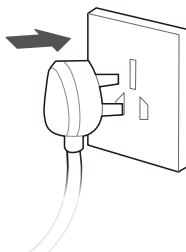


2 Add water to the water tank

One way is to open the water tank cover and use another container (such as a cup) to fill the water tank; the other way is to remove the water tank and hold the tank to fill with water.



3 Plug in the power cord and turn on the power.



OPERATION INSTRUCTIONS

Control knob

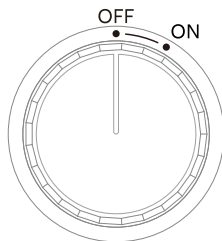
1 Turn the knob switch clockwise to start the device, the indicator light will operate.

2.Wait for approximately 30 - 60 seconds, when steam comes out, the unit is ready to use.

3.To switch OFF, rotate the rotary switch to OFF position, then disconnect the unit from mains power.

4.Wait for at least 30 minutes till the unit cools down completely.

5.Unscrew the Drain Plug to empty the Water Reservoir, then screw the Drain Plug back on (refer cleaning and maintenance section later).



PRESSING WITH STEAM

1.To steam a garment, place it on a clean clothes hanger and place the hanger on the Clothes Hanger Hook.

2.Fit and tighten the cap on the water tank.

3.Place the Water Tank back onto the unit.

4.Plug in the unit.

5.Rotate the switch to "ON" position to start the unit.

The indicator light will illuminate when the unit is powered ON.

6.Wait for approximately 30-60 seconds, when steam comes out, the unit is ready to use.

7. With the garment resting freely, smooth the fabric with your free hand.

8. Run the steam outlet wand gently up and down the garment.

9. Repeat the above steps as necessary until the fabric is wrinkle free.

Curtains and drapes can be steamed while still hanging.

Heavier fabrics may require repeated steaming.

CAUTION: TAKE CARE TO AVOID CONTACT WITH STEAM BEING DISCHARGED.

Be careful when handling garments on the Clothes Hanger Hook. Pulling on the garment with too much force could cause the unit to become unstable.

10. To switch OFF, rotate the rotary switch to OFF position, then disconnect the unit from mains power.



CLEANING AND MAINTENANCE

NOTE

- Empty the water tank and place back on the main unit and prepare for storage (after adjusting the height of the support rod, the power cord can be hung on the hook).
- Do not immerse the garment steamer in water or other solutions for cleaning.
- When filling and cleaning, unplug the power plug, remove the steam outlet pipe, and add clean water to the water tank.
- After soaking for 3-5 minutes, drain from the steam outlet or drain.
- Do not put chemicals such as vinegar, detergent, and salt water solution into the water tank.
- When descaling the device, do not use corrosive liquids to clean the device to avoid affecting the safe use of the device.



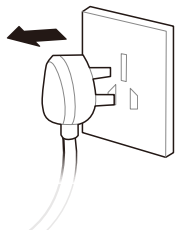
Do not clean with
strong volatile solvents



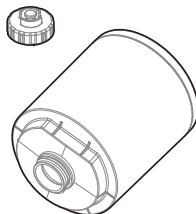
Do not put chemicals
into the water tank

Maintenance steps

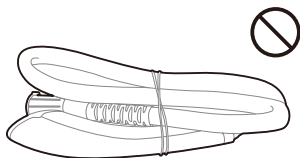
- 1 Please unplug the power supply if it is not used for a long time.



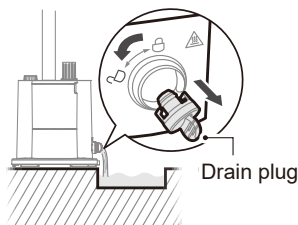
- 2 After each use, please drain the water in the water tank and put the water tank back to the main unit.



- 3 Store the steam pipe, do not bend it. After use, please drain the water in the steam pipe to prevent the water in the pipe from spraying out from the steam outlet when it is used again.



- 4 After the device is turned off and cooled for 30 minutes, move it to a suitable place for drainage, rotate and pull out the drain plug, and drain the water in the device. Draining water after each use can extend the service life of the product.



CLEANING AND MAINTENANCE

Descaling tips

- 1 Unplug the power supply and remove the steam pipe



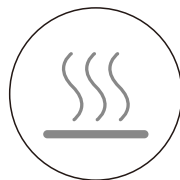
- 2 Drain the remaining water in the main unit and water tank



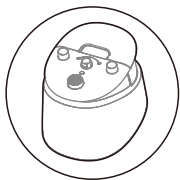
- 3 Dilute descaling agent/white vinegar in appropriate amount of water (300-400ml of water), and pour it from the steam outlet of the hot pot.



- 4 Plug in the power supply and turn on the device to heat for 30 seconds



- 5 Soak for half an hour and drain after 1 hour.



- 6 Wash with clean water 2-3 times until the drained water is clear.



NOTE

This device needs to be descaled regularly. It is recommended to clean it once a month or after 100 hours of cumulative operation. Regular descaling can extend the service life of the product.

Safety protection

Temperature detection protection

The garment steamer has a built-in temperature sensing element. When the temperature rises abnormally, the temperature sensing element will output a signal to control the disconnection of the heating element, thereby controlling the product temperature within the appropriate temperature range.

Thermal fuse protection

The garment steamer has a built-in thermal fuse. When the temperature is abnormal and the temperature sensing element fails, the thermal fuse will disconnect and directly cut off the power supply to prevent accidents.

WARNING

Before ironing, please check the fabric label to ensure that it is suitable for ironing to avoid high temperature damage to the clothes (such as silk, special fabrics, etc.) How to iron silk clothes: Let the clothes dry to 70%, then spray with clean water, and iron after 3-5 minutes. The ironing temperature should be controlled below 150°C, and the steamer head should not directly contact the fabric.

TROUBLESHOOTING

Operation of your appliance can lead to errors and malfunctions. The following tables contain possible causes and notes for resolving an error message or malfunction. It is recommended to read the table below carefully in order to save your time and money that may cost for calling to the service center.

Phenomenon	Possible causes	Solution
The steamer does not work after powering on	• The power plug is not plugged in.	Plug in the power plug.
	• Home circuit failure or blown fuse.	Ask qualified personnel to check and repair.
	• Product circuit failure.	Ask qualified personnel to check and repair.
The product works after being turned on, but no steam comes out	• The water tank is out of water or there is too little water.	Fill the water tank.
	• The internal steam passage is bent or detached.	Ask qualified personnel to check and repair.
	• The heating plate is damaged.	Ask qualified personnel to check and repair.
	• The indicator light is on but no steam comes out.	Ask qualified personnel to check and repair.
Steam nozzle drips water	• Steam condensation, which is a normal phenomenon.	When using, lift the steam nozzle to straighten the pipe vertically, and shake the steam nozzle a few times.
	• The heating plate is damaged.	Ask qualified personnel to check and repair.
	• There is a lot of scale on the heating plate.	Turn off the steamer and clean the scale inside the heating plate.
	• The product is placed on a higher surface, such as a table or chair.	Place the product on the ground.
Water leakage	• Water overflow occurs when the water tank is connected to the main unit.	• The steam from the folded pipe flows back, straighten the bent pipe. • Clean the scale inside the heating plate.
Steam is not flowing smoothly	• The steam pipe is bent.	After installing the steam pipe, turn on the steamer, put on gloves, and use your hands to pinch and shape the bend to restore it.
There is a “gurgling” sound while working	• When the steam pipe is in a U-shaped state, steam condenses in the air guide pipe.	When using, lift the steam nozzle to straighten the pipe vertically, and shake the steam nozzle a few times.
	• The product is placed on a higher surface, such as a table or chair.	Place the product on the ground.
Except for the steam nozzle, there is steam coming out from other parts	• The steam pipe is not installed in place.	Recheck to ensure that the installation is in place.
	• The seal is damaged.	Ask qualified personnel to check and repair.
The power light flashes after powering on	• Over-voltage or under-voltage protection.	Heating will automatically resume after the power supply voltage is normal.

Responsible Disposal

At the end of its working life, do not throw this product out with your household rubbish. Electrical and electronic products contain substances that can have a detrimental effect on the environment and human health if disposed of inappropriately. Observe any local regulations regarding the disposal of electrical consumer goods and dispose of it appropriately for recycling. Contact your local authorities for advice on recycling facilities in your area. Please keep the original packaging carton and materials in a safe place. It will help to prevent any damage if the product needs to be transported in the future. In the event it is to be disposed of, please recycle all packaging material where possible.



Warranty

We pride ourselves on producing a range of quality home appliances that are both packed with features, and completely reliable. We are so confident in our products, we pack them up with a 1 year warranty.

Now you too can relax knowing that you are covered.

Customer Helpline NZ: 0800 422 274

This product is covered by a 1 year warranty when

Accompanied by proof of purchase.

IM Version 1.0 – June, 2025