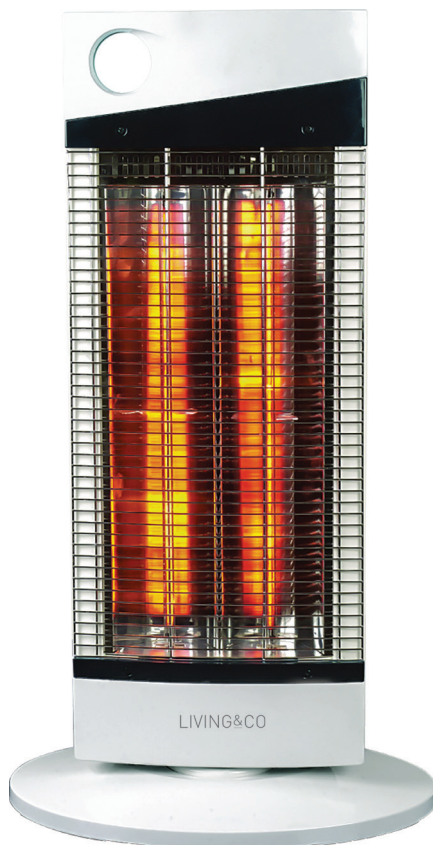


LIVING&CO

Radiant Heater



Instruction Manual

QH-200

AFTER SALES SUPPORT

  0800 422 274



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Important Safety Instructions

Read this manual thoroughly before first use, even if you are familiar with this type of product. The safety precautions enclosed herein reduce the risk of fire, electric shock and injury when correctly adhered to. Make sure you understand all instructions and warnings. **Keep the manual in a safe place for future reference**, along with any warranty information, your purchase receipt and the original carton. If you sell or transfer ownership of this product, pass on these instructions to the new owner.

Always follow basic safety precautions and accident prevention measures when using an electrical appliance, including the following:

Electrical Safety and Cord Handling

- **Voltage:** Before plugging in the heater, make sure your outlet voltage and frequency correspond to the voltage stated on the appliance rating label.
- **Electrical circuit:** To prevent overloading a circuit, do not plug the heater into a circuit that already has other appliances working.
- **No adaptor, no extension cord:** Do not use the heater with a power board or double adaptor as this may overheat and create a fire risk. Do not use it with an extension cord because the cord may overheat and cause a risk of fire.
- **WARNING: To reduce the risk of fire, electric shock or injury:**
 - Never touch the heater with wet or damp hands or feet.
 - Do not use the heater if any part of it has become wet. Immediately call a qualified service technician to inspect the heater and replace any part of the electrical system that has been wet.
 - Never spill liquid into the heater; never immerse the cord, plug or any part of the appliance in water or any other liquid. Do not reach for an appliance that has fallen into water. Switch off and unplug immediately.
- **Damage:** Do not operate the heater with a damaged cord or plug, or after the heater malfunctions or has been dropped or damaged. If the supply cord is damaged, it must be replaced by the manufacturer or an authorised service agent in order to avoid a hazard. Contact our after sales support line to arrange an examination and/or repair.
- **Plug:** It is normal for the plug to feel warm to the touch; however, a loose fit between the AC outlet and plug may cause overheating and distortion of the plug. Contact a qualified electrician to replace a loose or worn outlet.
- **Protect the power cord:**
 - Do not twist or kink the cord or let it touch heated surfaces.
 - Do not put any stress on the cord where it connects to the product.
 - Arrange the cord away from any traffic area so no one will trip over it.
 - Do not run the cord under carpeting; do not cover it with rugs, runners etc.
 - Only operate the heater with the power cord fully unwound. Using it with the cord coiled up could cause overheating and present a hazard.

Important Safety Instructions (Cont.)

- **After use:** Always disconnect power when the heater is not in use and before cleaning, servicing or moving the heater.
- **Disconnect:** To disconnect the heater, switch it off and remove the plug from outlet. When disconnecting, grip the plug, do not pull on the cord.
- **Safety switch:** Unless your home is already fitted with a residual current device (safety switch), we recommend installing an RCD with a rated residual operating current not exceeding 30mA to provide additional safety protection when using electrical appliances. See your electrician for professional advice.

Usage Conditions and Restrictions

- **Indoor domestic use only:** This appliance is intended for light domestic use only. It is not suitable for heavy duty commercial or trade use. Do not use it outdoors, on wet surfaces or near a swimming pool.
- **Space heating only:** Do not use this appliance for anything other than its intended purpose, and only use it as described in this manual. Any other use is not recommended and may cause fire, electric shock or injury.
- **No clothes drying:** Do not use this appliance as a drying rack for clothing. Do not use the heater to dry or heat shoes, pipes or any other item.
- **Accessories:** The use of accessory attachments not recommended by the appliance distributor may result in fire, electric shock or personal injury.
- **Ventilation:** Only use this heater in a well ventilated area. Keep a free space of at least 1m at the front of the appliance and 50cm behind it.
- **Keep openings clear:** To prevent a possible fire or electrical hazard, do not insert or allow objects to enter any ventilation or exhaust openings. Keep air-flow grilles free of dust and hair build-up, especially if you have indoor pets. Do not block air intakes or exhaust openings in any manner.
- **WARNING: No external timer!** Never operate the heater on a program switch, separate timer switch or any other appliance for automatic operation, as there is a risk of fire if the heater is covered or positioned incorrectly. In order to avoid a hazard due to inadvertent resetting of the thermal cut-out, do not connect it to a circuit that is regularly switched on and off by the utility.
- **WARNING: Protect from water!** This appliance is not intended for use in bathrooms, laundry areas and similar indoor locations. Do not use it in the immediate surroundings of a bath, shower or swimming pool. Never locate the heater where it may fall into a bathtub or otherwise become immersed in water.
- **WARNING: No thermostat!** This heater is not equipped with a device to control the room temperature. Do not use this heater in small rooms when they are occupied by persons not capable of leaving the room on their own, unless constant supervision is provided.

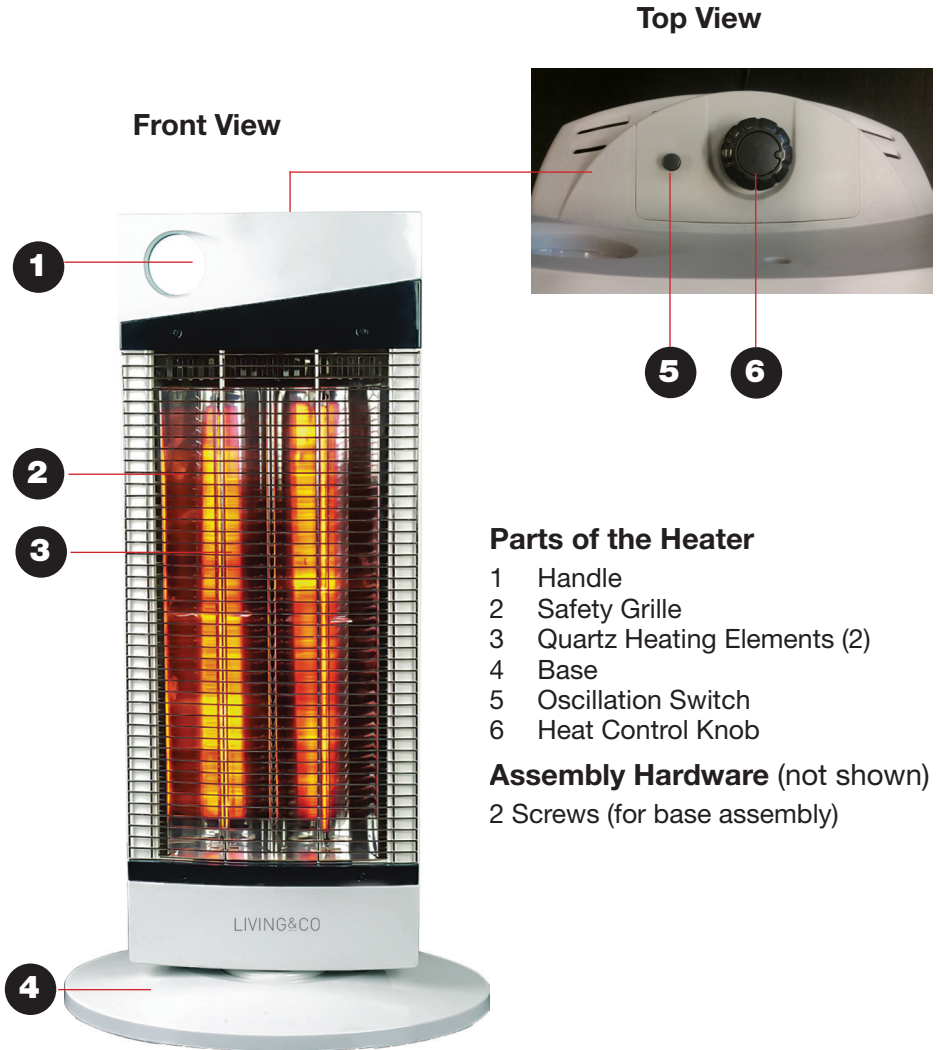
Important Safety Instructions (Cont.)

- **Usage restriction:** This appliance is not intended for use by persons (including children) with reduced physical, sensory or mental capabilities, or lack of experience and knowledge, unless they have been given supervision or instruction concerning use of the appliance by a person responsible for their safety.
- **Children:** Supervise children to ensure they do not play with the heater. Close supervision is necessary when any appliance is used by or near children.
- **WARNING: Do not leave unattended** during use.
- **CAUTION: Hot!** Accessible parts of this heater can become very hot when in use. To avoid burns, do not let bare skin touch hot surfaces. Be particularly careful when children and vulnerable persons are present. Always let the heater cool down before touching it, even if it is unplugged from the power supply.
- **WARNING: To ensure personal safety, do NOT use this heater:**
 - In front of or immediately below a socket outlet.
 - Close to a radiant heat source.
 - Behind a door.
 - While sleeping, or place it near a person who is sleeping.
 - On long pile carpet or a flokati rug.
 - Near a window where it may get splashed with rain.
 - Near flammable materials or surfaces (such as furniture, curtains, pillows, bedding, papers, clothes), or near open flames. Keep flammable materials at least 1m away from the front, sides and rear of the heater.
 - In an area where petrol, paint or other flammable liquids are stored, e.g. a garage or workshop, as the heater has hot and arcing parts inside which may spark.
- **Service:** This heater contains no user-serviceable parts inside. Do not attempt to open and repair the heater yourself. Other components should only be serviced by a qualified technician. All covers are intended to prevent direct access to the heating elements and must be in place when the appliance is in use.
- **Malfunction:** In case of malfunction, disconnect the plug immediately and contact our after sales support line for advice.
- **Storage:** To avoid damaging the heater during storage or transport, keep the heater in a dry place, free from excessive vibration.
- **Improper use:** Improper use or installation may result in the risk of fire, electric shock and/or injury. We assume no liability for any eventual damages caused by improper use or incorrect handling.



DANGER! Do not cover the heater in any manner as it may overheat and become a fire risk.

Product Overview



Getting Started

Unpacking

- **Unpack:** This product has been packaged to protect it against transportation damage. Unpack the appliance and keep the original packaging carton and materials in a safe place. It will help prevent any damage if the product needs to be transported in the future, and you can use it to store the appliance when it is not in use.
- **Installation hardware:** Watch out for a some screws, which you will need for assembling the base.
- **Safe packaging disposal:** Plastic wrapping can be a suffocation hazard for babies and young children, so ensure all packaging materials are out of their reach and disposed of safely. In the event that the carton is to be disposed of, please recycle it where possible.
- **Check power cord:** Unwind the cord to its full length. Inspect the power supply cord and plug, and all other parts of the appliance, for visual damage. Do not use the appliance if anything appears to be damaged or not working properly. **In case of damage, contact our after sales support centre using the details at the bottom of the page.**
- **Read instructions:** Make sure you have read and understood all instructions and warnings in this manual. Refer to the Product Overview, opposite, to familiarise yourself with the product and identify all parts. Pay particular attention to the safety instructions on the previous pages.

Assembly

The base of the heater comes detached and must be assembled prior to use.

WARNING! Do not connect the heater to the power supply until the base is securely attached. Only operate the heater in an upright (standing) position.

- Carefully place the heater on a table or benchtop with the bottom part overhanging so you can affix the base.
- Leading the cord through the centre hole, push the base onto the bottom of the heater's main body, aligning the cut-outs in the base with the three screws. Affix the base to the heater body using the large screws provided (Fig.1). Guide the cord gently out of the base through the cut-outs, then protect the cord using the cover supplied (Fig.2).
- Turn the fan the correct way up and place it on a level and dry surface for operation.



Instructions

Using the Heater

When turning your heater on for the first time it is normal for the heater to emit a 'new heater' smell, which will quickly pass. This is no cause for concern. Ensure good ventilation.

Location

- Place the heater in an upright position on a firm, level, dry and heat-resistant surface, taking into considering all relevant safety information on the previous pages.
- Ensure that there is sufficient distance from the wall, fixtures and other appliances and at least 1m at the front of the heater to exclude the risk of fire.

Connection

- Insert the power plug of the heater into an appropriate power point and switch on power to the outlet.
- Always use a separate socket that has no other high wattage appliances connected at the same time – do not plug it into a power board or socket adaptor; do not use an extension cord.

Switching On/Off and Power Level Selection

- To switch on the heater, turn the Heat Control Knob clockwise.
- Turn the knob to setting [I] to select 500W heat output.
- Turn the knob to setting [II] to select 1000W heat output.
- Turn the knob anticlockwise back to [O] to switch off the heater.
- If the heater is not going to be used for an extended period of time, please unplug it from the power source.

Oscillation

The heater has an oscillation (swing) function which helps distribute the warm air over a larger area. Always switch off the oscillation function before you switch off the heater.

- Press the OSCILLATION switch on top of the heater to start oscillation.
- While the appliance is oscillating, press the OSCILLATION switch again to stop oscillation when the appliance is in the desired position.

Instructions (Cont.)

Moving the Heater

- If you want to relocate the heater, make sure you switch it off and unplug it before doing so. Give it plenty of time to cool down before moving it. The heater body is hot when in use.
- Lift up the heater by the handle, do not slide it across the floor, which may damage the tip-over safety switch located at the bottom of the heater.

Tip-Over Safety

The heater has a tip-over safety switch, which will turn off the heater if it is knocked over or if it is not in the upright position. It will start working again as soon as the unit is placed upright. But take extreme care when standing the heater upright as it will still be hot. Inspect it for damage, especially to the heating elements and supply cord. Do not operate the heater if any damage is visible.

Other Useful Information

CAUTION!

Always switch off and disconnect the appliance from the power supply before attempting any maintenance or cleaning the heater.

Troubleshooting

If your heater fails to operate, or you experience any other problem with the appliance, contact our after sales line for advice or to arrange a service. But before phoning for a service, please ensure that:

- Your heater is properly plugged in.
- The outlet is working and the circuit breaker or fuse are also working properly.

Cleaning and Maintenance

The heater requires regular cleaning to ensure trouble-free operation.

- Before cleaning your heater, switch off the heater and allow it to cool. Disconnect the electricity supply to the appliance.
- Use a vacuum cleaner to remove dust and fluff from around the grilles.
- Use a damp cloth (not wet!) to wipe the exterior of the heater to remove dust and dirt. Allow some time for the heater to dry thoroughly before reconnecting it to the power supply.
- **Do not use detergents, abrasive cleaning powders or furniture polish.**
- **Do not immerse the cord, plug or heater in water or other liquid for cleaning. Do not allow water to enter the heater.**
- The safety grille must be removed
- To remove dust from behind the grille, unscrew the four screws on the coloured panels and remove them and the safety grille. Carefully clean the reflectors, taking care not to touch the quartz heating elements. Then reassemble the parts, securing them with the four screws.

Storage

- If you are not going to use the heater for an extended period of time, we recommend that you clean the heater and then protect it from dust.
- For long term storage, pack the heater in its original carton (or cover it with some material) to protect it from dust.
- Store the heater in a cool, dry place, free from excessive vibration, and out of children's reach.

Other Useful Information (Cont.)

Servicing

- If your heater requires servicing, please contact our after sales support centre using the details at the bottom of the page.
- If the power cord is damaged and needs replacing, it must be replaced by a service agent or equivalent qualified person in order to prevent a hazard.

CAUTION!

Do not attempt to open the heater and repair it yourself. Any repairs must be carried out by a qualified technician.

Technical Specifications

| | |
|----------------------|--------------------------------|
| Model No | QH-200 |
| Rated Power | 1000W |
| Rated Voltage | 220-240V ~ 50-60Hz |
| Dimensions (approx.) | 700 (H) x 390 (L) x 260 (W) mm |
| Weight | approx. 2.4kg |

Compliance

This appliance has been fully tested and meets all requirements as set out by standards AS/NZS 60335.1 and AS/NZS 60335.2.30.

Responsible Disposal

At the end of its working life, do not throw this appliance out with your household rubbish. Electrical and electronic products contain substances that can have a detrimental effect on the environment and human health if disposed of inappropriately. Observe any local regulations regarding the disposal of electrical consumer goods and dispose of it appropriately for recycling. Contact your local authorities for advice on recycling facilities in your area.

LIVING & CO

Warranty

We pride ourselves on producing a range of quality home appliances that are both packed with features and completely reliable. We are so confident in our products, we back them up with a 1 year warranty. Now you too can relax knowing that you are covered.

Customer Helpline NZ: 0800 422 274
This Product is covered by 1 year warranty when accompanied by proof of purchase.

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